

FIG.1

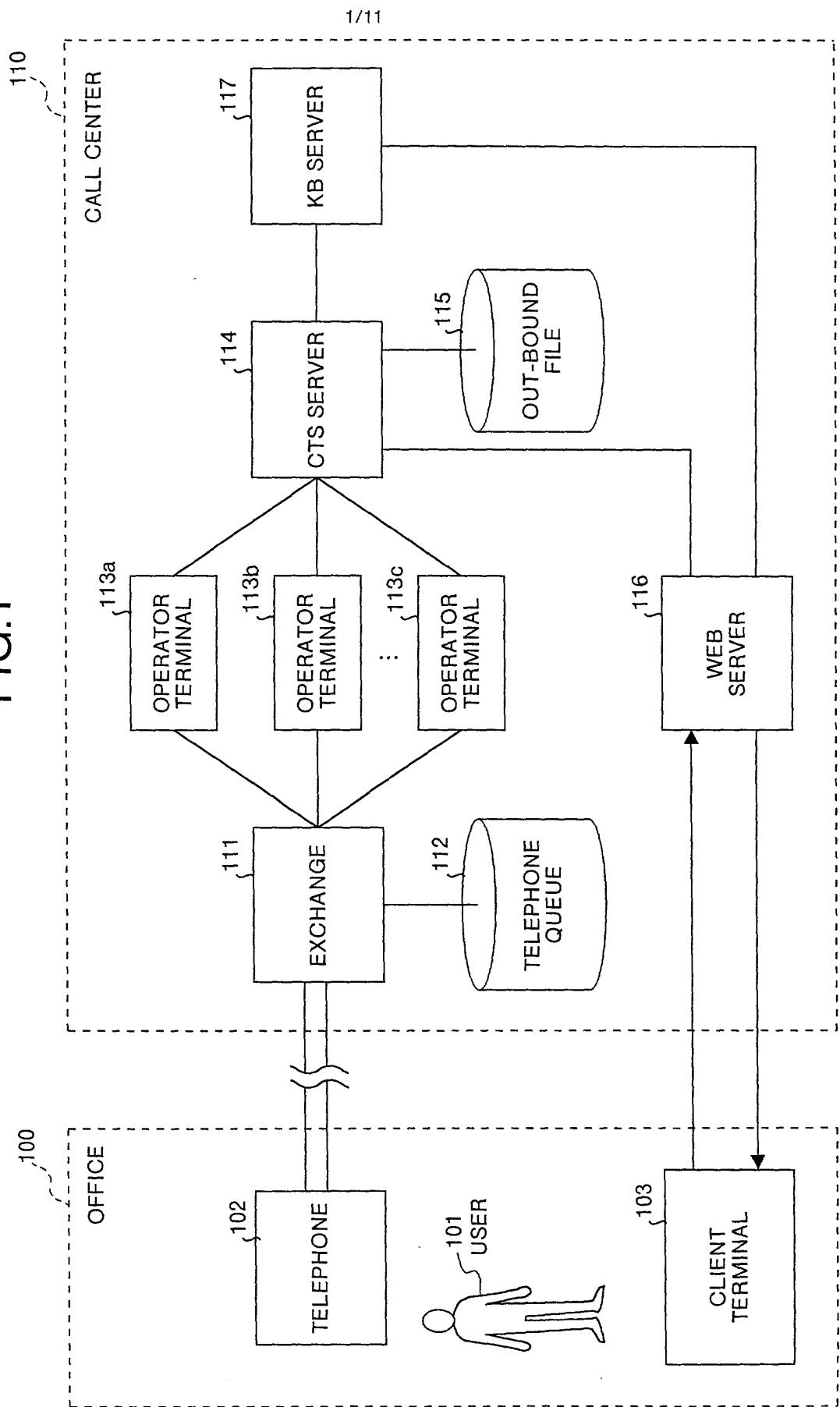


FIG.2

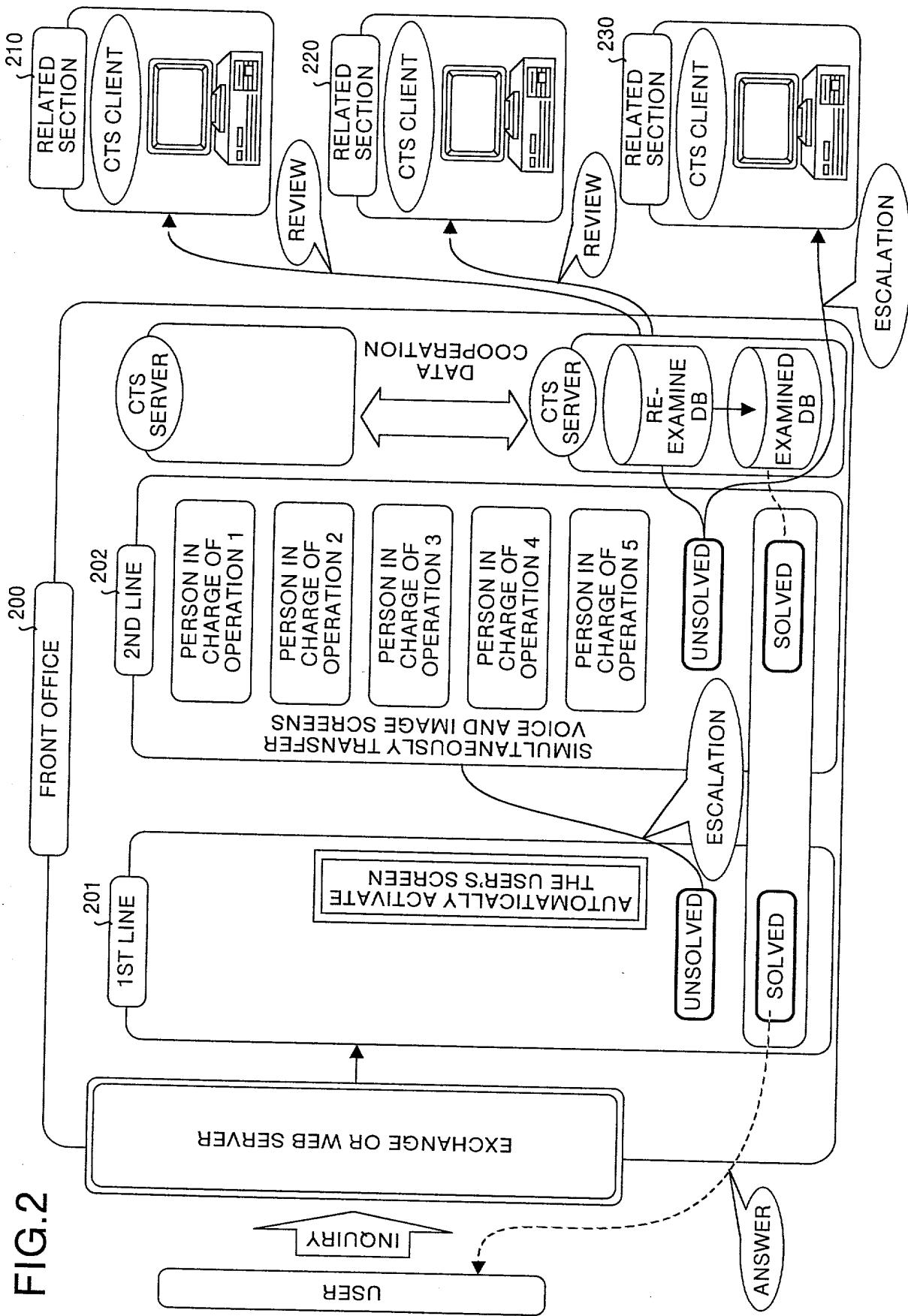


FIG.3

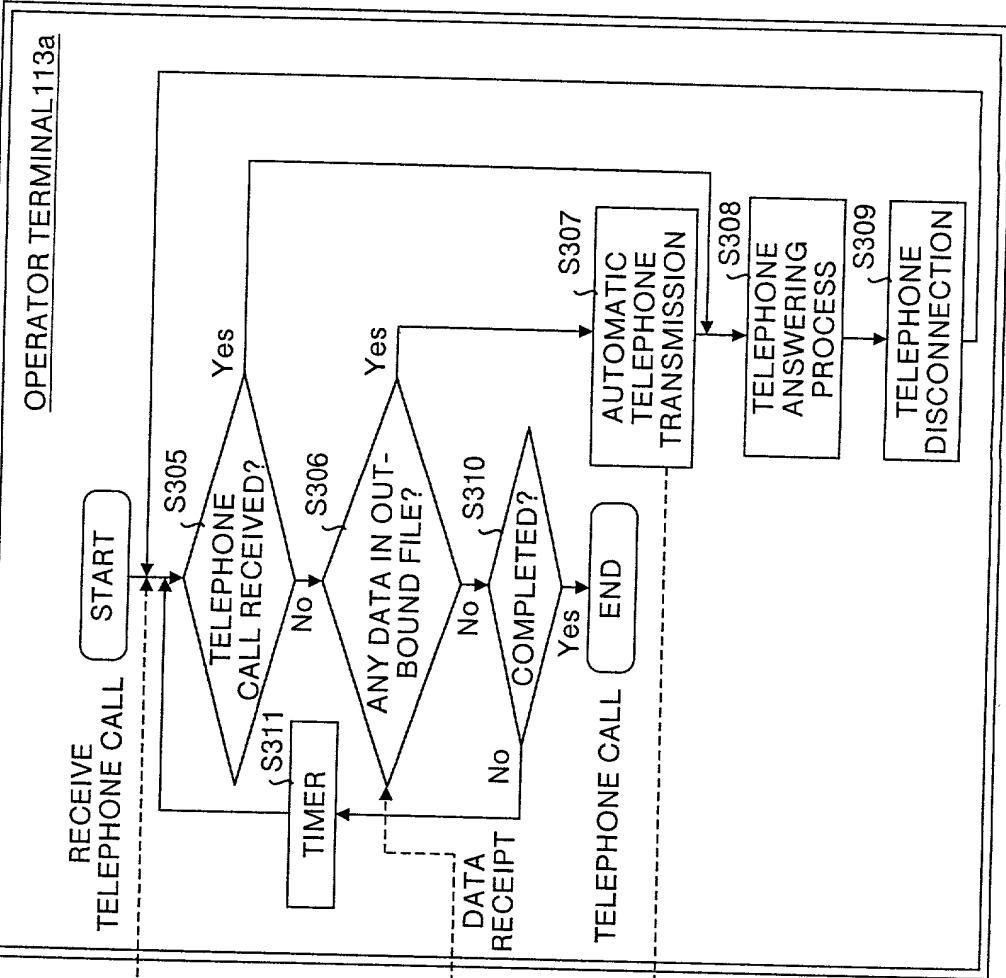
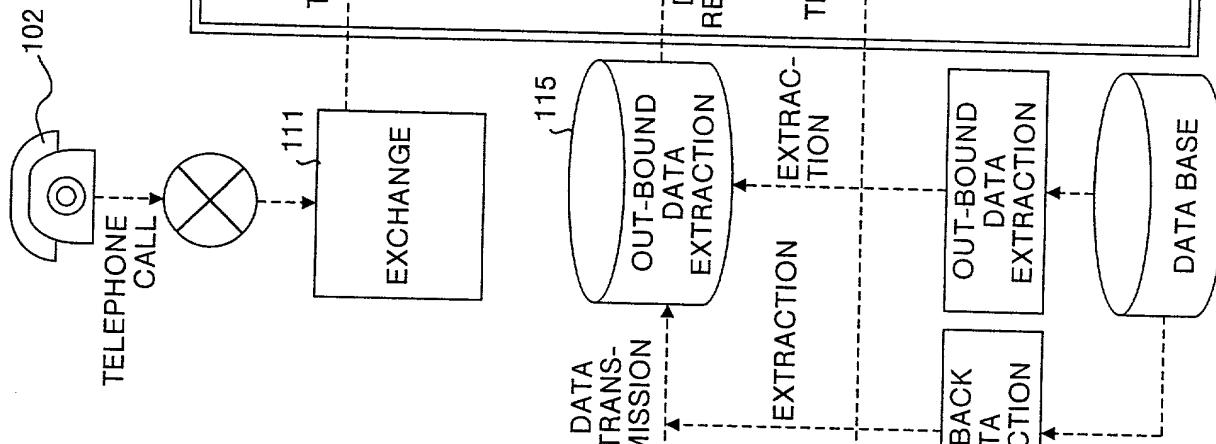
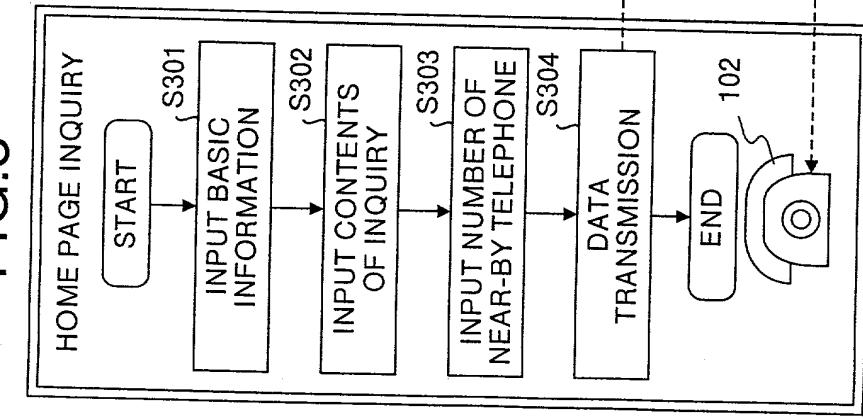


FIG.4

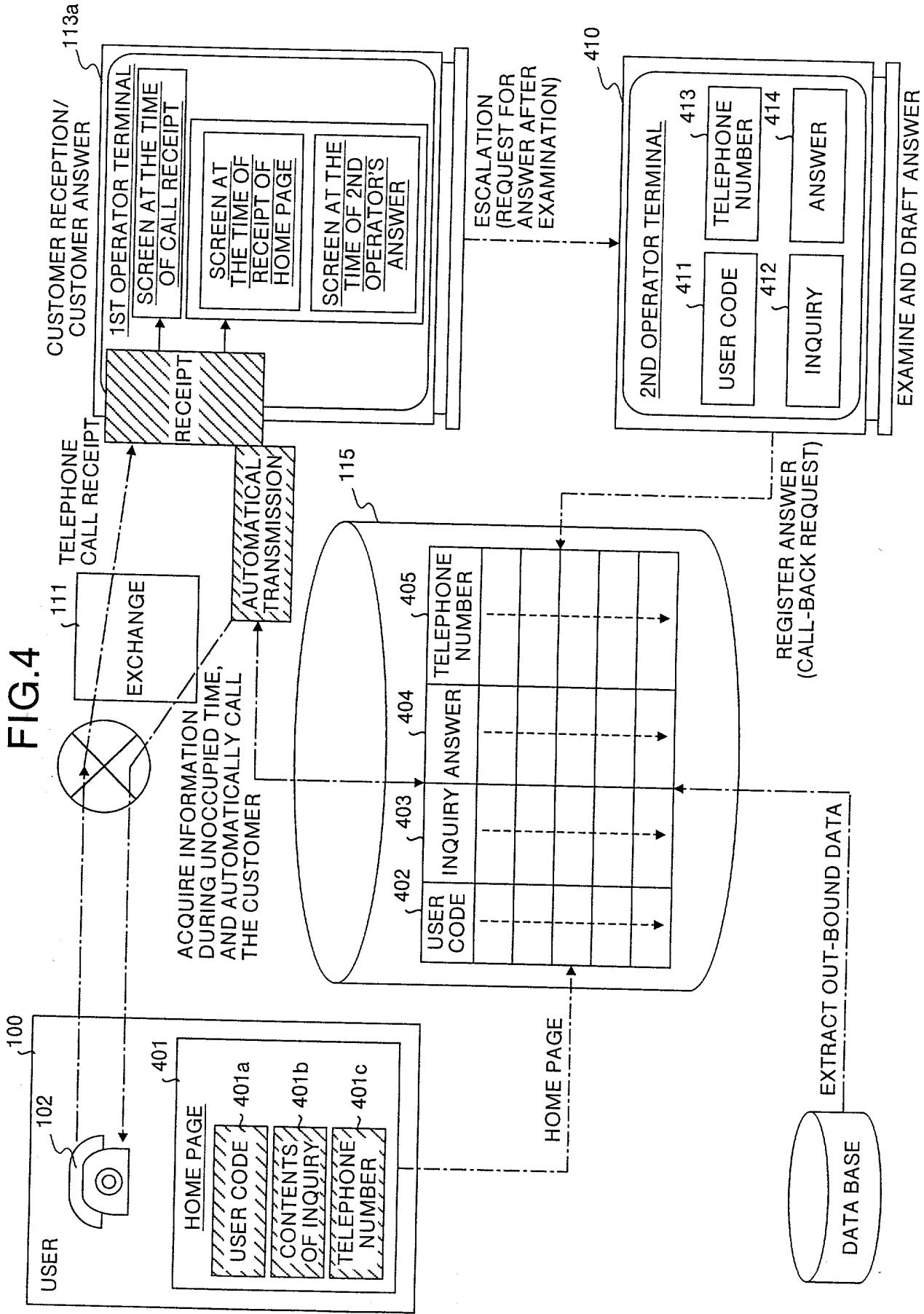


FIG.5

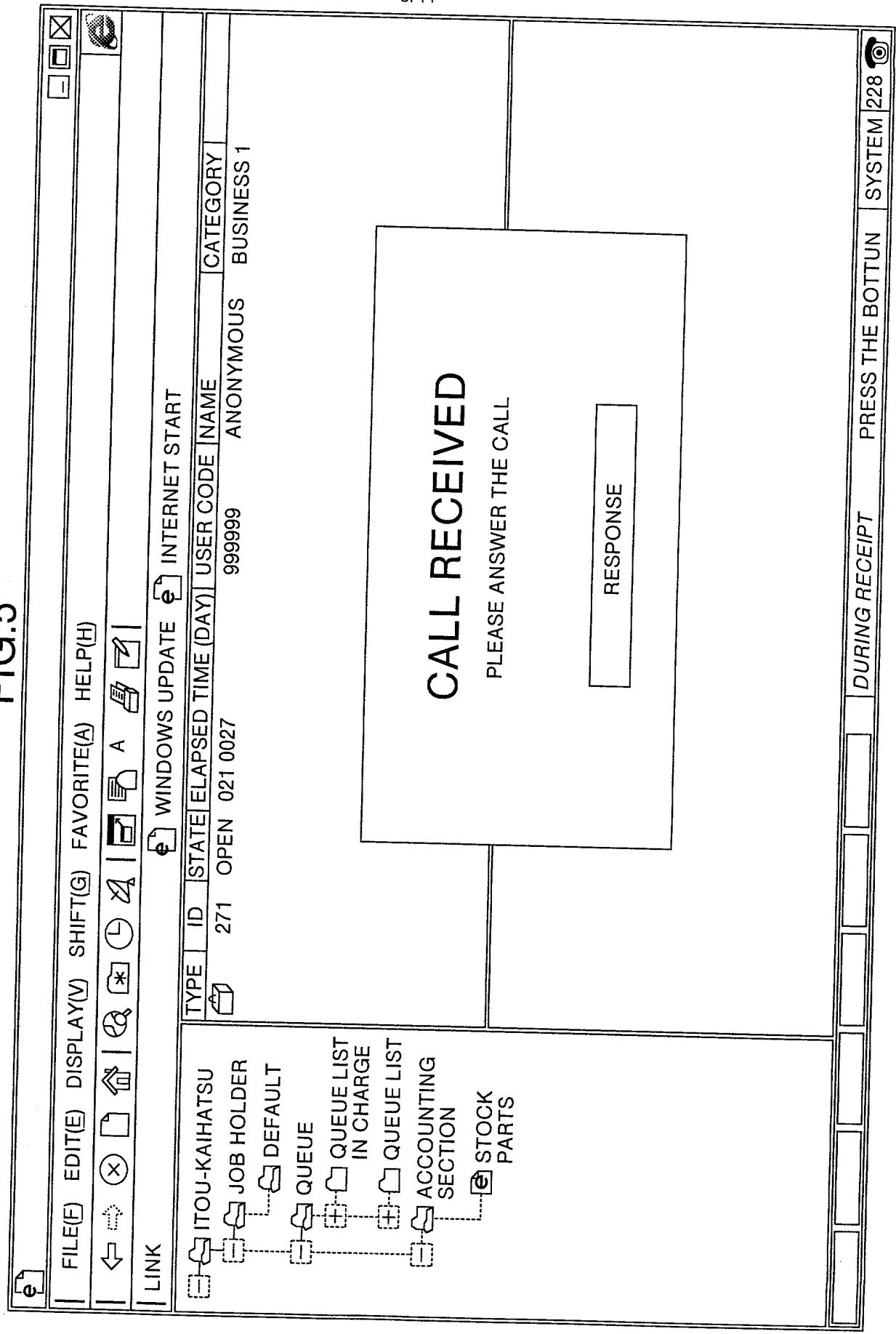


FIG. 6

FILE(F) EDIT(E) DISPLAY(V) SHIFT(G) FAVORITE(A) HELP(H)		<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	
<input type="button" value="←"/> <input type="button" value="→"/> <input type="button" value="✖"/>		<input type="button" value="LINK"/> <input type="button" value="WINDOWS UPDATE"/> <input type="button" value="INTERNET START"/>	
CASE NAME UNSET 4			
USER CODE : <input type="text" value="201808"/>	NAME IN BUSINESS TYPE CODE : <input type="text" value="1234"/>	NAME IN CHINESE CHARACTERS : <input type="text" value="清水 祐子"/>	KANA CHARACTERS : <input type="text" value="シミズ ヒロコ"/>
COMPANY : <input type="text" value="1234"/>	DEPARTMENT : <input type="text" value="1234"/>	ENROLLED COMPANY : <input type="text"/>	COMPANY : <input type="text"/>
OFFICE BUILDING : <input type="text" value="OUTSIDE SYSTEM DUMMY OFFICE (9990)"/>	CLASS : <input type="text"/>	RETRIEVAL OF USER [ANONYMOUS] <input type="checkbox"/>	CLEAR <input type="checkbox"/>
		DATE OF FILE : <input type="text" value="2000/01/26 19:04:33"/>	TELEPHONE NUMBER : <input type="text" value="0123-45-6789"/>
<input type="button" value="CASE"/> <input type="button" value="RETRIEVE"/> <input type="button" value="PAST CASE"/>		<input type="button" value="NEXT CASE"/> <input type="button" value="STORE CASE"/>	
FORM OF INQUIRY : SECTION 1 <input type="checkbox"/>		CATEGORY : BUSINESS 1 <input type="checkbox"/> EVALUATION : NONE <input type="checkbox"/>	
CONTENTS OF INQUIRY : <input type="text"/>		CONTENTS OF ANSWER : <input type="text"/>	
<input type="button" value="MAIL ANSWER"/> <input type="button" value="RECEIVING"/> <input type="button" value="END ADDRESS"/>		<input type="button" value="ACQUIRE SOLUTION"/> <input type="button" value="ESCALATION"/> <input type="button" value="JOB REQUEST"/>	
<input type="button" value="TRANSMISSION HISTORY"/> <input type="button" value=": [UN-TRANSMISSION]"/>		<input type="button" value="MAIL TRANSMISSION"/> <input type="button" value="CLOSE"/>	
STAND-BY		SYSTEM 19:20	

FIG.7

401

7/11

FILE(F) EDIT(E) DISPLAY(V) SHIFT(G) FAVORITE(A) HELP(H)

LINK WINDOWS UPDATE INTERNET START CH

NEW INQUIRY

1. INPUT PERSONAL DATA

※ IF USER CODE IS INPUTTED, IT IS NOT NECESSARY TO INPUT THE OTHER ITEMS

※ PLEASE INPUT ONLY NECESSARY ITEMS

★ USER CODE 201806

※ PLEASE INPUT USER CODE BY USING HALF-SIZE FIGURES

701 COMPANY NAME
DEPARTMENT
POST

2. INPUT YOUR INQUIRY

CONTENTS OF INQUIRY SECTION 1 BUSINESS 1

CONTENTS OF INQUIRY

702

AT PRESENT, I AM ON MATERNITY LEAVE, BUT I'LL SOON
RETURN TO MY OLD JOB
PLEASE TELL ME THE RELATED PROCEDURES

PAGE DISPLAYED INTRANET ZONE

FIG.8

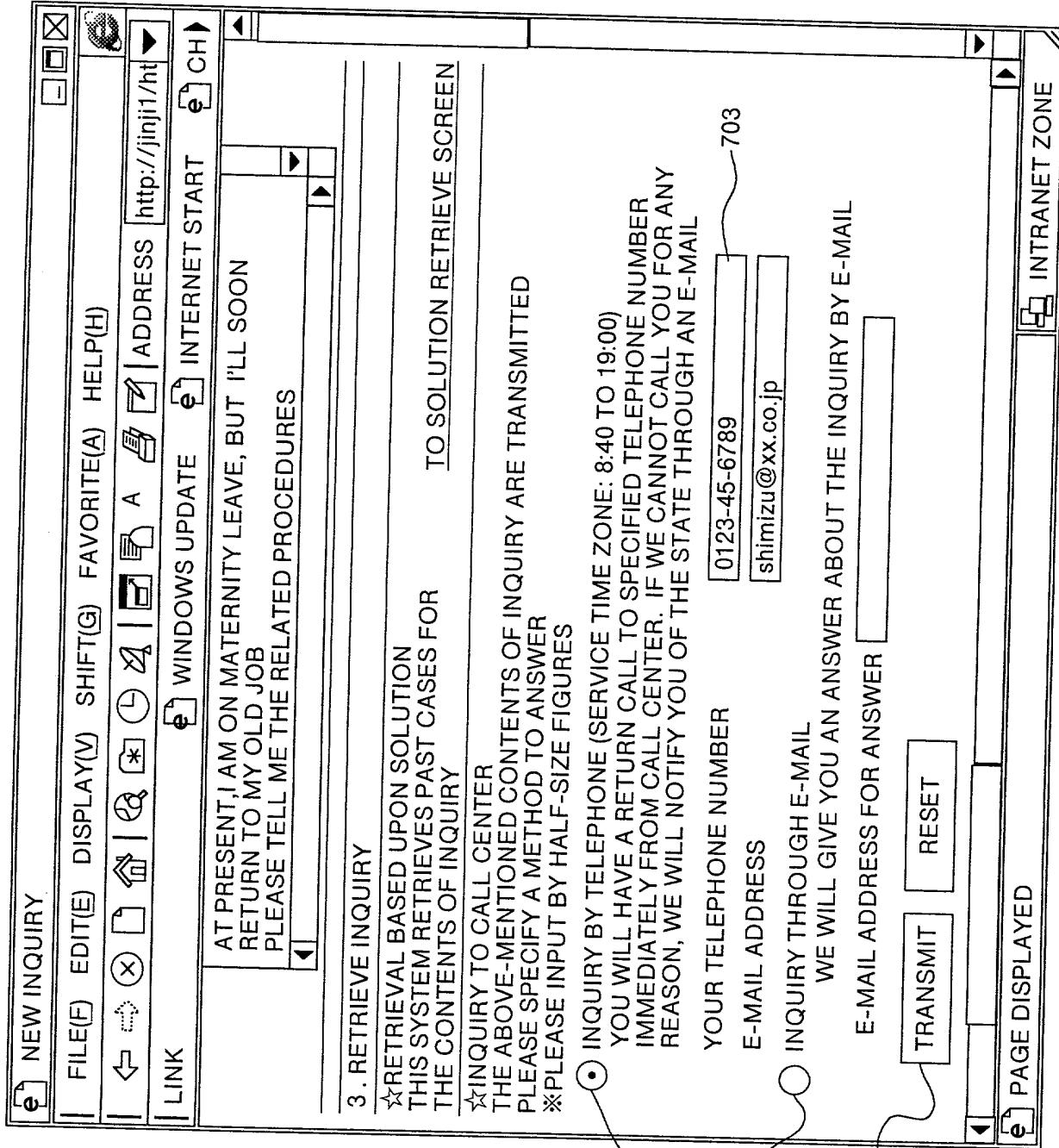


FIG.9

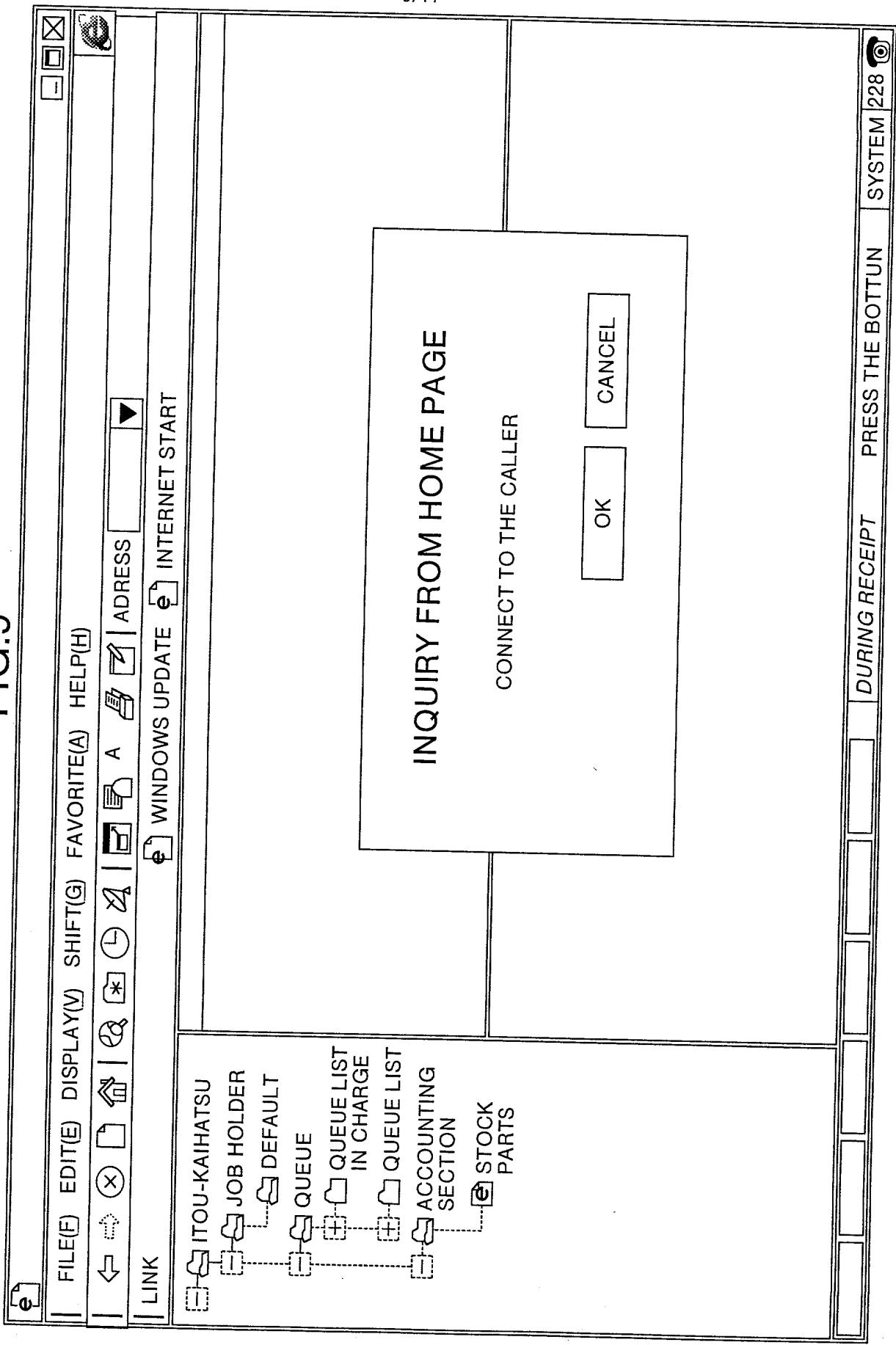


FIG. 10

FIG. 11

<input type="checkbox"/> FILE(E) <input type="checkbox"/> EDIT(E) <input type="checkbox"/> DISPLAY(V) <input type="checkbox"/> SHIFT(G) <input type="checkbox"/> FAVORITE(A) <input type="checkbox"/> HELP(H)		<input type="checkbox"/> A <input type="checkbox"/> <input type="checkbox"/>		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> INTERNET START	
CASE NAME UNSET 4					
USER CODE : <input type="text" value="201808"/>	NAME IN CHINESE CHARACTERS : <input type="text" value="清水 祐子"/>	NAME IN KANA CHARACTERS : <input type="text" value="シミズ ヒロコ"/>	ENROLLED COMPANY : <input type="text"/>		
BUSINESS TYPE CODE : <input type="text" value="1234"/>	DEPARTMENT : <input type="text" value="1234"/>	COMPANY : <input type="text" value="1234"/>	<input type="checkbox"/> RETRIEVAL OF USER	<input type="checkbox"/> ANONYMOUS	<input type="checkbox"/> CLEAR
OFFICE BUILDING : <input type="text" value="OUTSIDE SYSTEM DUMMY OFFICE"/>	CLASS : <input type="text" value="9990"/>	<input type="checkbox"/> DATE OF FILE : <input type="text" value="2000/01/26 19:04:33"/>			
		<input type="checkbox"/> TELEPHONE NUMBER : <input type="text" value="0123-45-6789"/>			
<input type="checkbox"/> CASE	<input type="checkbox"/> RETRIEVE	<input type="checkbox"/> PAST CASE	<input type="checkbox"/> NEXT CASE		
FORM OF INQUIRY : <input type="text" value="SECTION 1"/>	<input type="checkbox"/> ▶	CATEGORY : <input type="text" value="BUSINESS 1"/>	<input type="checkbox"/> ▶ EVALUATION : <input type="text" value="NONE"/>		
CONTENTS OF INQUIRY :					
<p>AT PRESENT, I AM ON MATERNITY LEAVE, BUT I'LL SOON RETURN TO MY OLD JOB. PLEASE TELL ME THE RELATED PROCEDURES</p>					
MAIL ANSWER RECEIVING END ADDRESS	<input type="text" value="shimizu@xx.co.jp"/>	TRANSMISSION HISTORY	<input type="checkbox"/> MAIL TRANSMISSION		
<input type="checkbox"/> STAND-BY					
<input type="checkbox"/> CASE NAME UNSET 4					
<input type="checkbox"/> SYSTEM 19:20					